

iPECS provides a complete connection of all remote departments

iPECS
Your Communications Solution



100 – 300 Ext.



Government



UCP



San Agustín Del Guadalix



About the client

San Agustín del Guadalix is a town in the Community of Madrid, located at 34 kilometers from the Madrid-Burgos highway. Its surface is 38,30 km². The population is around 13,000 because of the proximity to Madrid, it is considered as a small city.

The public infrastructure has City Hall, Police office, Medical office, Schools, Sports Center, Home for elderly, Court to provide service.

www.sanagustindelguadalix.net

Summary

The town has series of public service facilities. iPECS solution has made the communication solutions to interconnect all the networks into one. The customer in demand of complete IP system, had been provided iPECS UCP with LIP-9002 and LIP-9030 with LIP9048DSS physical hotkey extender for more efficient call management solution. Complete interconnected experience within the organization are provided with iPECS UCS to allow seamless communications. Also the mobility that the public officers need, who are on patrol duties, has been provided by deploying IP-DECT solution, GDC-800H.

Challenge

The City Council of Guadalix, the local government, has the city hall, and a series of service buildings around the town; police, medical office, schools, sports center, home for the elderly, court, etc. All buildings are interconnected with fiber optics, ready for IP UC system deployment.

The public procurement process for this installation requires a supplier that provides a package of services and equipment for voice and data. The voice system has to be IP in hosting mode that is hosted in the premises of the operator. The solution also must have the capacity to interconnect all the municipal buildings. The terminals also have to be IP for mobility needs and so the customer are in search for IP-DECT solution and UC platform.

Products

Platform

- iPECS UCP100

Terminal

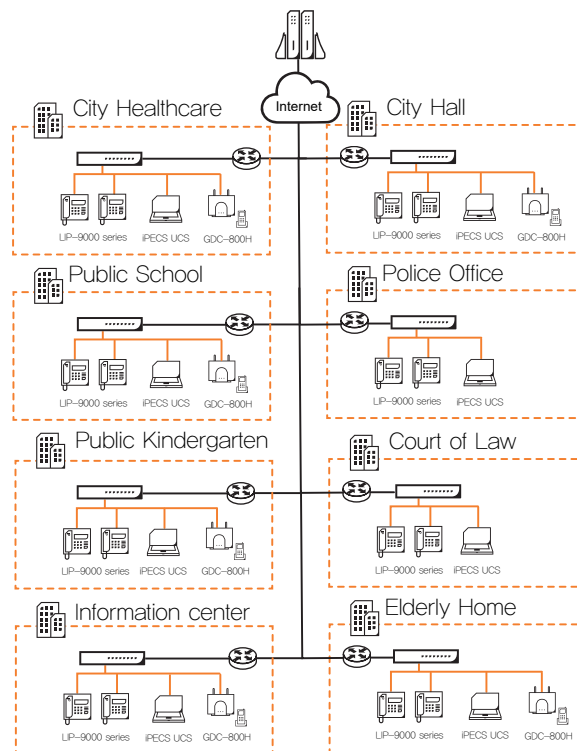
- LIP-9002
- LIP-9030
- LIP-9048DSS
- GDC-800H

Application

- iPECS UCS



Connecting all remote departments into one solution



Solution

- Deployed the iPECS UCP100 at the Citi Council of Guadalix to connect all of the public facilities.
- LIP-9000 series and are installed for compete IP communication network integrated with iPECS UCS solution.
- Easy call directing with LIP-9048DSS attached to LDP-9000 series for expanded physical hotkeys.
- Mobility enabled by GDC-800H, the IP DECT for public officer who are on patrol duties.

Benefits

The Madrid town has now full IP communication solution by iPECS. Deploying iPECS UCP100, the public facilities are all connected for seamless communications. IP telephones are installed in all public service buildings. With LIP-9048DSS hotkey extender, call directing gets much easier to organize. In addition, with iPECS UCS, the town public officers are now truly integrated from other remote peers in one communication platform. For workers that are away from their station can now be free and mobile with the use of GDC-800H, IP DECT. iPECS solutions can bring up productivity and efficiency. IP solutions by application integration will bring customers to enjoy the benefits of digital transformation.